

If you try to add a member ticket and you get this message:

CART

- Sorry, this product cannot be purchased.

Your cart is currently empty.

[Return to shop](#)

You are having one of two problems:

1. You are not signed in
2. You didn't renew your dues when you thought you did.

1. To check if you're logged in, look at the menu at the top:



NYCTATP About NYCTATP Events News & Links Forum Join Now Log In

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- a. If you see "Log In" at the right hand side, you haven't logged in yet.



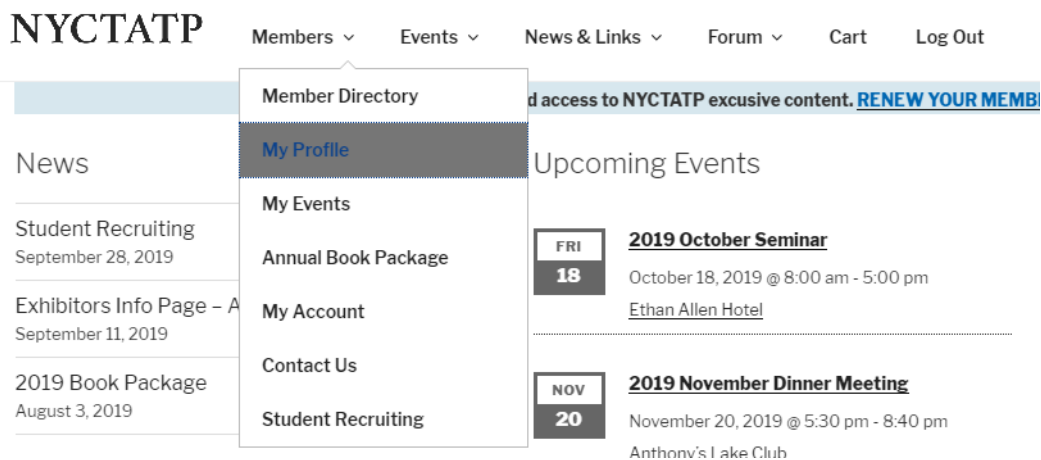
NYCTATP Members Events News & Links Forum Cart Log Out

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- b. If you see "Log Out" on the right hand side you are logged in, go to step # 2

2. To check if you forgot to renew:

- a. Click on Members on the top menu, then choose My Profile.



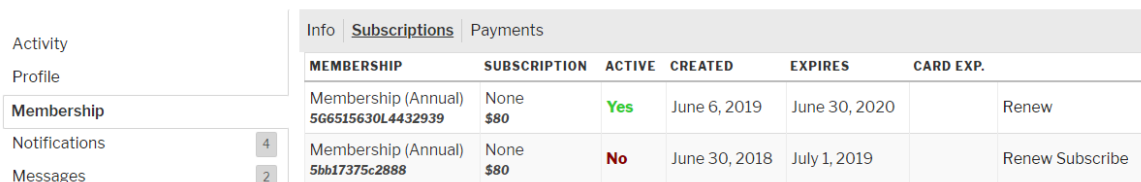
NYCTATP Members Events News & Links Forum Cart Log Out

Member Directory
My Profile
My Events
Annual Book Package
My Account
Contact Us
Student Recruiting

News
Student Recruiting
September 28, 2019
Exhibitors Info Page - A
September 11, 2019
2019 Book Package
August 3, 2019

Upcoming Events
FRI 18 **2019 October Seminar**
October 18, 2019 @ 8:00 am - 5:00 pm
[Ethan Allen Hotel](#)
NOV 20 **2019 November Dinner Meeting**
November 20, 2019 @ 5:30 pm - 8:40 pm
Anthony's Lake Club

- b. Click on Membership in the left hand menu once you're in your profile
- c. Click on Subscriptions above "Welcome to NYCTATP"



| MEMBERSHIP | SUBSCRIPTION | ACTIVE | CREATED | EXPIRES | CARD EXP. |
|--|--------------|--------|---------------|---------------|-----------------|
| Membership (Annual) 5G6515630L4432939 | None \$80 | Yes | June 6, 2019 | June 30, 2020 | Renew |
| Membership (Annual) 5bb17375c2888 | None \$80 | No | June 30, 2018 | July 1, 2019 | Renew Subscribe |

- d. If you don't have a green "Yes" under active you will have to renew your membership before you can purchase a member ticket.